



SA Portable Long Service Leave Community Services

11 July 2025

Support & resources



SA Portable Long Service Leave - Community Services (SAPLSL-CS) is a not for profit, statutory organisation, responsible for the administration of the *Portable Long Service Leave Act 2024* (the Act).

We're here to help

The SAPLSL-CS team will provide support to employers and their payroll representatives, should they require assistance.

We have many resources available to help support the transition into the new scheme:



FAQ on website



Helpline phone, email and online form



Downloadable online resources



Frequent webinars



A team of Engagement Officers to support you and your organisation directly



FAQs

A comprehensive list of FAQs for employers, workers and self-employed people is accessible on our website:

- [Employers](#)
- [Workers](#)
- [Self-employed people](#)



Helpline via phone, email and online form

The scheme provides a helpline for employer-specific and worker-specific questions, which is 1800 954 001, or via email at admin@saplsl-community.org.au.

You can also contact the scheme via the SA Portable Long Service Leave – Community Services website. To submit an online inquiry, click [here](#).



Downloadable online resources

A comprehensive library of resources is continuing to grow. To access downloadable PDFs, recorded webinars and informative videos, click [here](#).



Frequent Webinars

The Portable Long Service Leave – Community Services team will be running regular webinars on topics to support your transition to the scheme. Please refer to our website to register for these.



A team to support you directly

If you need more help, please call our support team and we will arrange to visit you at your workplace.

Once you've registered with the scheme, you'll have access to an Employer Portal or Worker Portal for visibility and communications on registration details, returns, service accrual, claims and invoices. You will also be able to contact the SAPLSL-CS team directly if you have any concerns or queries.